

LBBB was one of the very first to adopt Cash Perks back in late 2020 initially piloting just for those residents supported by its new local welfare assistance scheme who were unbanked.

Its success has seen our cash payment solution embedded across the Council, disbursing over £3.6 million worth of individual welfare payments – not only helping immediately alleviate hardship but keeping money in the local economy and saving significant time and resources.

“Cash Perks was a no brainer and works for us very well and has enabled us to pick up emergency cases and have support payments issued within the hour.”

LBBB Welfare Benefits

“Adopting this new payment solution has helped our social workers to cut down on time spent to try to deliver the funds.”

LBBB Children's Services.

94%

of all payments successfully collected.

CASE STUDY:

Barking & Dagenham

It is used to disburse various payments:

- Household Support Fund.
- Local welfare.
- Children Service's.
- Homes4Ukraine.
- No Recourse to Public Funds.

23,350

payments sent since 2020.

£3.6 M

total value of payments disbursed since 2020.

7,191

hours of social worker time saved – equal to £201,348.